



International
Patient
Services



City of Hope®
Center for International Medicine
CityofHope.org/CIM



City of Hope is a world leader

in the research and treatment of cancer, diabetes and other life-threatening diseases. We deliver scientific miracles that make lives whole again. Each innovative treatment we create gives people the chance to live longer, better and more fully.

- By having world-renowned scientists, physicians and treatment manufacturing facilities working side by side, we are able to quickly turn breakthrough discoveries into potential treatments for the most difficult-to-cure diseases.
- We have performed more than 12,000 robotic procedures for prostate, kidney, colon, liver, bladder, gynecologic, oral and other cancers.
- We have one of the largest and most successful bone marrow and stem cell transplant programs in the nation. We are the only institution that has been independently rated as “exceeding expectations” for 15 consecutive years by the Center for International Blood and Marrow Transplant Research.
- We are among the worldwide leaders in clinical trials, which allow patients to benefit from the most innovative treatments available.
- We are a leader in studying the genetic causes of diseases to develop new diagnostic tests and therapies.
- Our revolutionary Cancer Immunotherapeutics Program has yielded a growing portfolio of new drugs and therapies that utilize the body’s own immune system to attack tumor cells.
- Numerous breakthrough cancer drugs, including Herceptin, Erbitux, Rituxan and Avastin, are based on technology pioneered by City of Hope, and are saving lives around the world.





*City of Hope supports
patients from around the world.*

Reasons for choosing City of Hope

Access to
breakthrough drugs
and technology available
only at City of Hope or
select institutions

Best medical
care possible with
compassion and
cultural sensitivity

A leader in
application
of precision medicine,
including advanced
genetic testing and
immunotherapy

The Center for International Medicine (CIM) brings *hope* to international patients.

The Center for International Medicine is dedicated to work with you and your family to navigate the complex process of cancer care. Before deciding to come abroad, a remote second opinion session can help you better understand if your current diagnosis and treatment plan is the most optimal for you. Should you decide to travel to City of Hope for treatment, we would assist with pre-travel preparations, appointment set ups and many other needs. A patient coordinator who speaks your language will be assigned to support you and ensure all your concerns are addressed.



“City of Hope is here to save your life. That’s the nuts and bolts of it. I don’t care where you go, City of Hope is the best place in the world. Any patient, anywhere in the world, should do what I did: ‘Turn right,’ and head to City of Hope.”

— David Thompson, patient from Perth, Australia

“Everyone at City of Hope, and the Center for International Medicine has been devoted to my healing with all their hearts and souls. The level of compassion, ethics and expertise I have not seen anywhere else.”

— Ming Ming Zhang, patient from Beijing, China



Patient-centric Care Model



All patients will receive personalized support throughout their medical journeys

Pre-arrival

- Remote second opinion
- Medical records review
- Cost estimates
- Appointments
- Visa support
- Travel and accommodations advice

Arrival

- Orientation to L.A. area
- Shopping/local resources

Care Navigation

- In-language advice and support
- After-hours response
- Coordination of appointments
- Social support services
- Genetic counseling and screening
- Preventive screening arrangement

Follow-up

- Coordinate follow-up visits
- Provide medical reports
- Remote follow-up consultation

Departure

- Discharge planning
- Prescriptions, medical records and equipment
- Settling financial accounts

Remote Second Option

You deserve to be fully aware of and to understand all the treatment options available to you. City of Hope's remote second option can confirm your first diagnosis and review your treatment strategy with our team of multidisciplinary experts, without you leaving home.

To learn more details, please contact us via phone, or email (information on the back cover).



 City of Hope
HELFORD CLINICAL RESEARCH HOSPITAL



City of Hope Wishing Trees

OUR LOCATION

Our 100+ acre garden-filled campus is located in Southern California, with convenient access to major airports and Greater Los Angeles cities.

The area is also home to numerous amenities and attractions, including Disneyland, Universal Studios and, of course, plenty of California sunshine.





Contact Us

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