



# MYCITYOFHOPE PATIENT PORTAL

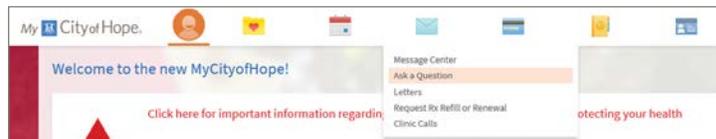
## YOUR CARE TEAM MAY ASK YOU TO UPLOAD A PHOTO TO THE MYCITYOFHOPE PATIENT PORTAL.

Follow the steps below to upload a photo to the MyCityofHope patient portal.

If you do not have a MyCityofHope account, you can create one at [mycityofhope.org](http://mycityofhope.org). For guidance on how to take high-quality, clinically helpful photographs, please visit [dermpics.com](http://dermpics.com).

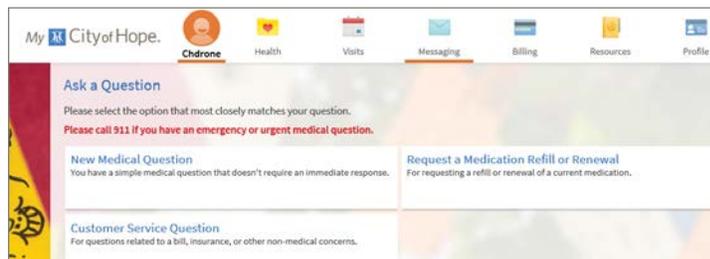
To send a photograph to your care team, you'll need to create a new message.

1. First, log in to your profile at [mycityofhope.org](http://mycityofhope.org).
2. Click on "Messaging" in the top navigation bar.
3. Select "Ask a Question" from the dropdown menu.



### 4. Click on "New Medical Question."

A new form will appear. This is the message you'll send to your care team.



5. First, choose a recipient (the provider who is requesting the image) and select a subject.
6. Below the message field, click on "Attach an Image."
7. Select up to three files from your device.
8. Click "Send."

