

Referring Patients to Genetics at City of Hope - External Providers

Why are patients referred to genetics?

- Testing can identify changes in genes individuals were born with that may predispose them to developing cancer
- May provide insight into why cancer developed which may be helpful for the patient's medical team
- May assist patients and their families in taking preventative measures by identifying future cancer risks

How to refer to genetics?

Duarte

Physicians may call 877-907-1871 or fax a referral request letter with patient information to 844-264-4357

- For assistance, contact the Physician Relations team at physicianrelations@coh.org

Patients may call 877-907-1871 to request an appointment

- Information for patients can be found here: <https://www.cityofhope.org/patients/your-first-visit>

Orange County/Lennar

Physicians may call 866-408-1263 or fax a referral request letter with patient information to 844-264-4357

- For assistance, contact the Physician Relations team at ocphysicianrelations@coh.org

Patients may call 877-907-1871 to request an appointment

- Information for patients can be found here: <https://www.cityofhope.org/oc/your-first-appointment>

What happens after the referral is placed?

1. Patient will be contacted by new patient services to collect insurance information for authorization of appointment
2. New patient consenting appointment will be scheduled. During this appointment previous health information will be collected and patients will receive instructions how to set up their portal. The portal allows access to the video platform for telehealth visits. The process of collecting medical records will be initiated
3. Genetics appointment will be scheduled
4. Patient will receive an email to complete a family history questionnaire prior to genetics appointment
5. For telehealth appointments patients will need to access the video platform through the portal, text, or email and will need a device with video and audio

What patients need to bring to appointment?

- Genetic test results if applicable

Information on the Genetics Department at City of Hope

<https://www.cityofhope.org/patients/early-detection-and-screening>

For questions, please call our genetics coordinator at (626) 218-4324