



Transportation Resources

ACCESS TRANSPORTATION

Customer Service: 949-724-7433

- Access is a curb-to-curb shared-ride service.
- Several riders will be transported at one time in the same vehicle. As a shared ride service your travel time will be similar to that of a fixed-route bus, not a car or taxi.
- Your one-way fare is based on the distance you travel with a maximum fare of \$3.50 (except to/from and in Antelope and Santa Clarita valleys).
- Regular service is offered from 4 to midnight, seven days a week.
- Reservations 6 a.m. to 10 p.m. (to reserve and for rides).
- If patients need to cross counties, request a visitor pass through ACCESS customer service.

To apply for ACCESS:

- 1) Call customer service for your county and let them know that you have reviewed the application and need an identification (ID) number.

Los Angeles County 800-827-0829,

TDD 800-827-1359

Orange County 714-560-5956, ext. 2

Riverside County 800-795-7887

San Bernardino County 800-990-2404

They can also be found online at

<https://bit.ly/2PAitBm>.

- 2) After getting the ID number, you can schedule a transit evaluation by calling **ACCESS** Customer Service.

The total application process generally is around four to five weeks.

Once approved, patients can call one day prior to their appointment to set up transportation to and from their appointments.

For more information, visit Accessla.org.

AMERICAN CANCER SOCIETY'S ROAD TO RECOVERY PROGRAM

This program provides a ride to and from any cancer-related appointment for patients who do not have a ride or cannot drive themselves. Drivers give their time and the use of their cars so that patients can get the medical care they need.

To be matched with a driver or for more information, call 800-227-2345 or visit [cancer.org](https://www.cancer.org).

Note: It takes seven to 10 business days to set this up.

TRANSPORTATION BROKERS

Transportation brokers can help connect patients with medical rides to and from appointments.

Please contact the transportation brokers directly for more information.

Modivcare	866-529-2128 modivcare.com
Call the Car	855-282-6968 callthecar.com
SafeRide	855-955-7433 saferidehealth.com

NON-EMERGENCY MEDI-VAN TRANSPORTATION (NEMT)

Please look at our NEMT flyer for additional information about NEMT options near you.

CITY, COUNTY AND STATE GOVERNMENT AGENCIES

These agencies can arrange for low-cost or free local transportation for people who are disabled and meet income criteria.

For more information on these services, please contact **211** or visit **211.org**.

HEALTH INSURANCE

Reach out to your insurance company to see what they may offer for medical transportation.

If you have Medi-Cal or a managed Medi-Cal plan, call the number on the back of your card to verify transportation benefits or reimbursement programs. Please see our Medi-Cal and Managed Medi-Cal Resources flyer for more information.

The above resources are listed as a convenience for our patients and do not constitute an endorsement by City of Hope. These resources are subject to change at any time. Please call the organizations directly to confirm most up-to-date information.

