PRE-APPOINTMENT CHECKLIST





SIGN UP FOR THE MyCityofHope PATIENT PORTAL



PLEASE BRING THE FOLLOWING ITEMS WITH YOU TO YOUR APPOINTMENT:

- A valid ID (driver's license, passport, etc.): For patient safety, you will not be seen by the physician without proper identification.
- Your current medications in their original containers, or a current list.
- Medical records (records, imaging CDs or films, and/or pathology). City of Hope will make every
 effort to obtain and review your health information prior to your new patient appointment.
 However, to ensure a thorough consultation, we also recommend you bring this information
 with you to your first visit.

Imaging CDs or films: If your care team has requested that you bring imaging CDs or films to your appointment, the imaging is required for your consultation. If you are unable to bring the required images or films, your appointment may need to be rescheduled, or a follow up appointment may be necessary.

Pathology slides: If your initial appointment is canceled and your pathology slides have already been read, you will be billed for that service. Please see additional details in Why Confirmation of Pathology Diagnosis is Important flyer, which is linked here: CityofHope.org/sites/www/files/2023-06/Pathology-Diagnosis-Details-vF.pdf

- Insurance card(s), including Medicare, Medi-Cal, Covered California, etc.
- Insurance copay, if you have one.



PLEASE ARRIVE 15-20 MINUTES BEFORE YOUR APPOINTMENT



PLEASE REVIEW THE "LOCATING OUR FACILITY" DOCUMENT

linked in your welcome email for directions and parking information for your first visit.



© 2025 City of Hope 1146-PreAptChklstOC-Jan25